

Fleet Services Carolinas-Technician Development/Progression/Qualification

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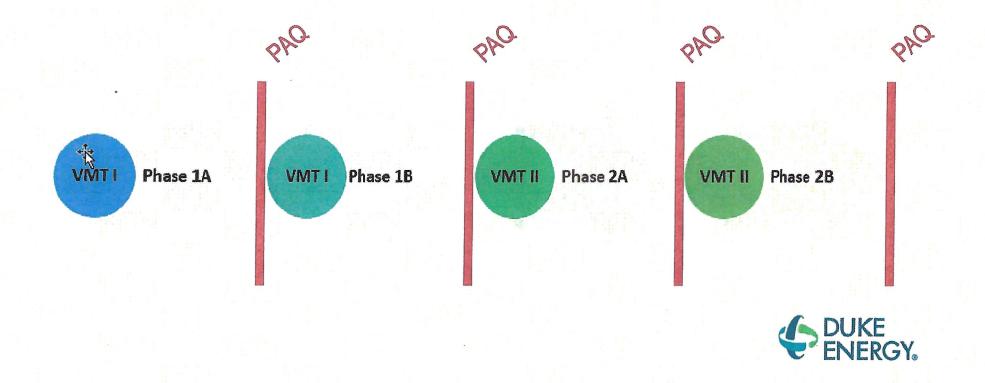




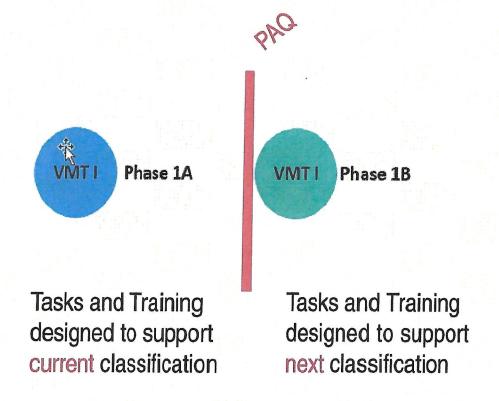
Fleet Technician Development Program- Highlights

- All Technicians hired by Duke Energy will be required to complete the Technician Development Program within the prescribed time frames.
- Program consists of hands on training and formal classroom training:
 - Hands On Training- Designed to ensure specific critical tasks are performed consistently and correctly.
 - Classroom Training- Designed to development the core skills necessary to gain knowledge of and properly diagnose complicated systems.
- VMT I and II positions are developmental positions. Currently, in Carolinas, a VMT III is a developmental position. Under the new program, VMT III's will be fully qualified.
- Training is scheduled and/or administered through the Duke Energy Learning Services
 Team.
- Curriculum design aligns with other Craft and Technical Training programs at Duke Energy.
- Provides consistent technician development and skill set throughout the Duke Energy jurisdictions.

Stepped Progression











Technician Development Program-VMT I

- VMT I's will have no more than 36 months to complete training requirements
- Technicians are eligible for promotion when they have completed the VMT I curriculum if a position is available
- Program consists of two phases:
 - Phase 1A- Designed to ensure competencies needed to work in the VMT I Classification.
 - Phase 1B- Designed to determine whether a technician is eligible for promotion to VMT II.
- Progression Assessment Qualification testing will be conducted after phase 1A and 1B. PAQ Testing is Hands on, Written, and Verbal.
- Technicians will have two attempts to complete all PAQ tests in each phase.
- Technicians who are unable to complete Phase 1A will follow contract language for employees who are unable to meet qualifications.
- Technicians who complete Phase 1A but are unable to complete Phase 1B will be retained at management discretion.

Customer Delivery

Technician Development Outline- VMT I

Phase 1A	Phase 1B			
No more t	han 36 months			
Quarterly PSR	Quarterly PSR			

	Required Tasks- Phase 1A							
100	Complete Fleet New Hire Curriculum							
101	Access OEM Resources							
102	Service/Repair Light Duty Tire and Rim and Torque Lug nuts							
103	Service/Repair Heavy Duty Tire and Rim and Torque Lug nuts							
104	Proper use of DVOM							
105	Knowledge of Basic Gasoline Engine Operation							
106	Diagnose/Repair Light Duty Charging System							
107	Diagnose/Repair Starting System & Jump Start Battery							
108	Service/Repair Light Duty Wheel Ends to include Brake pad/rotors							
109	Diagnose/Repair Hydraulic/Electric Brakes							
110	Light Duty PMA under 10k GVWR							
111	Medium Duty PMA, PMC, & DOT under 26k GVWR (W/O Air Brakes)							
	Required Training-Phase 1A							
N//	Meritor PM/Maintenance							
34514	1T1							
34519	T2 Ford Electrical & Electronics (10 Days)							
38BLC								
	Brown Arms Arms Arms Arms Arms Arms Arms Arms							

	Progression Assessment Qualification Testing	
102	Service/Repair Light Duty Tire and Rim and Torque Lug nuts	
103	Service/Repair Heavy Duty Tire and Rim and torque Lug Nuts	
104	Proper Use of DVOM	
108	Service/Repair Light Duty Wheel Ends to include Brake Pads/Rotors	
109	Diagnose/Repair Hydraulic/Electric Brakes	
111	Medium Duty PMA, PMC, & DOT under 26k GVWR (WO Air Brakes)	
	Written PAQ Test	
	Verbal PAQ Review	
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440	Required Tasks Phase 18	-				
112	Diagnose/Repair Engine Cooling Systems	destination destination of the second				
113	Diagnose/Repair HVAC Systems	-				
	Required Training- Phase 18					
FLT2004	Foundation Brakes (3 Days)	CONTRACTOR STATE OF THE STATE O				
FLT3000A	Freightliner HD Truck Systems (5 Days)	uck Systems (5 Days)				
FLT3001	Freightliner Electrical (4 days)					
COT385	Basic Welding for Fleet Technicians (4 Days)					
51S15T0	Ford Diesel Engine Perf and Diag (5 Days)					

Progression Assessment Qualification Testing Written PAQ Test Verbal PAQ Review



Technician Development Program- VMT II

- VMT II's will have no more than 48/60 months to complete training requirements.
 - Technicians promoted from VMT I will have 48 months to complete VMT II Training/Qualification.
 - Technicians hired in as VMT II's will have 60 months to complete VMT II Training/Qualification.
- Technicians are eligible for promotion when they have completed the VMT II curriculum if a position is available.
- · Program consists of two phases:
 - Phase 2A- Designed to ensure competencies to work in the VMT II Classification.
 - Phase 2B- Designed to determine whether a technician is eligible for promotion to VMT III.
- Progression Assessment Qualification testing will be conducted after phase 2A and 2B. PAQ Testing is Hands on, Written, and Verbal.
- Technicians will have two attempts to complete all PAQ tests in each phase.
- Technicians who are unable to complete Phase 2A will be retained at management discretion as a top step VMT I.
- Technicians who complete Phase 2A but are unable to complete Phase 2B will be retained at management discretion as a VMT II.



Technician Development Outline- VMT II

Phase 2A	Phase 2B						
No r	nore than 4	18 months*					
Quarterly PSR		Quarterly PSR					
Required Tasks- Phase 2A	<u> </u>	Required Tasks- Phase 2B					
200 Heavy Duty Wheel Ends	1	Test and Adjust Standby Pressure-					
201 Heavy Duty Air Brake System		400 Hydraulic System 410 Test/Adjust Rotation Gearbox Backlash					
202 Perform Drum Air Brake Component Replacement (Foundation Brakes)		401 Test and Adjust Main System Pressure 411 Test/Adjust Lower Boom Storage Pressure Test/Adjust Main System Relief-					
203 Perform Chassis PMA, PMC & DOT Inspection over 10K GVWR (Air Brakes)		402A Variable Displacement Sys 412 Inspect/Adjust Upper Controls Interlock					
204 Proficient with Diagnostic Software Applications		Test/Adjust Main System Relief- Fixed Perform Digger Derrick Emergency					
205 Diesel Engine Fuel Systems		402B Displacement Sys 416B Lowering Procedure					
Perform Basic Hydraulic Repairs. Inspect, Assemble & Install Hydraulic Hoses &		Test/Adjust Outrigger System Perform PMC on Mounted Aerial					
300 Fittings.		403 Pressure 417A Equipment					
301 Aerial/Derrick Hydraulic & Protective Systems		404 Test/Adjust Boom System Pressure 417B Perform PMC on Digger Derrick Equipment					
302 Perform Dielectric Testing		Test/Adjust Tool System Pressure and 405 Flow Perform Structural Test					
303 Perform PMA on Mounted Equipment		406 Test/Adjust Pilot System Pressure 419 Electronic Diesei Engine Controls					
304 Diesel Emission Control System	100	Test/Adjust Hydraulic Overload					
Required Training- Phase 2A		407 Protection 420 Altec AXIS/CADI Tool					
FLT3002 Freightliner Electronics (4 Days)		Test/Adjust Side Load Protection					
FLT3003 Freightliner HVAC (3 Days)		408 System (HSLP/ESLP) 414 Test/Adjust Jib Winch Brake					
COT377 Digger Derrick Training (2 Days)		Test Rotation Bearing Deflection- 409A Aerial Device 415 Test/Adjust Holding Valves					
COT378 Aerial Device Training (2 Days)		Test Rotation Bearing Deflection- Perform Aerial Device Emergency Lowering					
COT375 Altec Power Distribution Module (2 Days)		409B Digger Derrick 416A Procedure					
FLT0006/B Fluid Power Training (5 Days)	-(G)	Required Training- Phase 2B					
DOT Brake Inspector Certification		FLT0011 Advanced Hydraulics (4 Days)					
Progression Assessment Qualification Testing		FLT3004 Freightliner M2 Certification (3 Days)					
200 Heavy Duty Wheel Ends		FL13004 Fleightimer Wiz Certification (3 Days)					
202 Foundation Brakes	-	Progression Assessment Qualification Testing					
203 Perform Chassis PMA, PMC & DOT Inspection over 10K GVWR (Air Brakes)	-	417A Perform PMC on Mounted Aerial Equipment					
300 Fabricate/Install Hoses & Fittings, Identify Fittings		417B Perform PMC on Digger Derrick Equipment					
	- 1	419 Electronic Diesel Engine Controls					
- Committee of the control of the co	-	420 Adjust Derrick settings using AXIS/CADI tool					
	-	Written PAQ Test					
Written PAQ Test	-	Verbal PAQ Review					
Verbal PAQ Review							

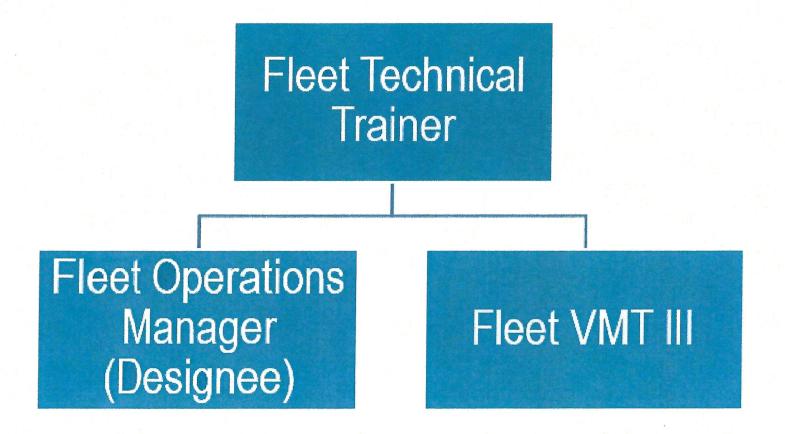


Customer Delivery Technician Development Program- Mentorship

- Senior Technicians working as Mentors is a key factor in the successful development of technicians enrolled in the Technician Development Program.
- VMT II and VMT III positions will be assigned as mentor for incoming Technicians in development.
- VMT II and VMT III positions will complete task competency reviews and provide initial task sign off. Supervisors are required to confirm competencies and provide final sign off.
- Volunteer VMT III's will be used on PAQ Testing teams. A list of VMT III's will be created by the Union and Fleet Management.
- VMT III's will not be used to perform PAQ testing on Technicians under the same Supervisor span of control. Supervisor will not be used to perform PAQ testing on Technicians under their respective span of control.



PAQ Testing-Technician Review Committee





VMT Wage Scale Step Progressions

Carolinas (Current)									
Job Classification	Job Code	Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7	
Veh Maint Tech III	HDP160	34.51	35.76	37.03	38.34	39.46	39.57	42.64	
Veh Maint Tech II	HDP159	27.45	28.89	30.35	31.91	32.72		-	
Veh Maint Tech I	HDP158	23.92	24.40	25.10	25.81				

Notes-Current

- VMT I has a 3 month step progression.
 Promotable after 12 months.
- VMT II has a 6 month step progression.
 Promotable after 24 months.
- Does not align with timeline in the technician development program

Carolinas (All) Proposed									
Job Classification	Job Code	Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7	
Veh Maint Tech III	HDP160	39.46	40.76	42.64					
Veh Maint Tech II	HDP159	31.31	31.95	32.54	33.29	33.90	34.55	36.66	
Veh Maint Tech I	HDP158	23.92	24.40	25.10	25.81	27.45	28.89	30.35	

Notes-Proposed

- VMT I will move to a 6 month step progression.
 Promotable after no more than 36 months.
- VMT II will move to a 6 month step progression.
 Promotable after no more than 48/60* months.
- Aligns with timeline in the technician development program

